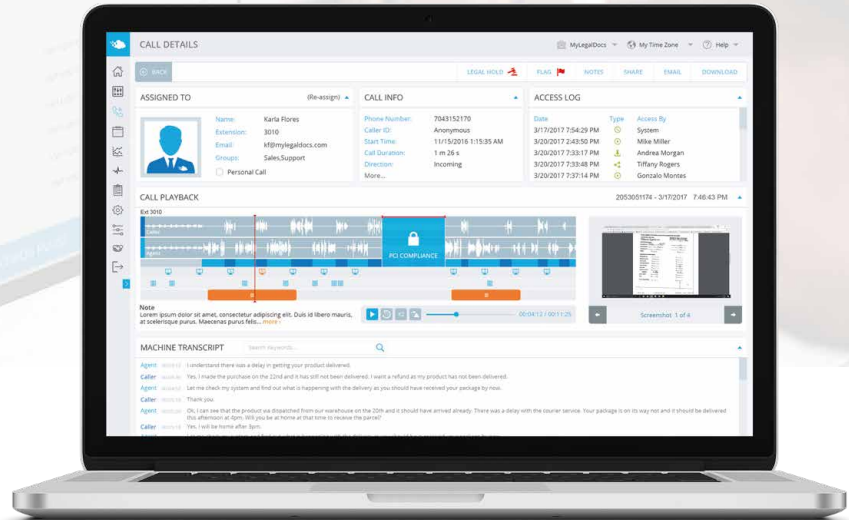


Callicity

CALL RECORDING QUALITY ASSURANCE ANALYTICS & AI



As a 3CX certified partner, we seamlessly integrate CallCabinet's Atmos to bring award-winning compliance call recording, quality assurance, agent evaluation, and analytics to businesses of any size.

An AI-Driven Call Recording, Quality Assurance, Voice Analytics & Compliance Solution



CALL RECORDING

Atmos' integration securely captures and stores all inbound, outbound, and internal calls.



QUALITY ASSURANCE

Use our agent evaluation tools to quickly resolve disputes, expertly train your staff, maintain compliance, and optimize the customer experience.



VOICE ANALYTICS

Gather precious insight into your customers' experience and agent interactions through Atmos Analytics. Search powerfully and simply with keyword & key phrase solutions.



ARTIFICIAL INTELLIGENCE

Atmos offers robust Natural Language Processing which provides best-of-breed speech analytics. Atmos AI understands and organizes your unstructured call recordings into actionable data.

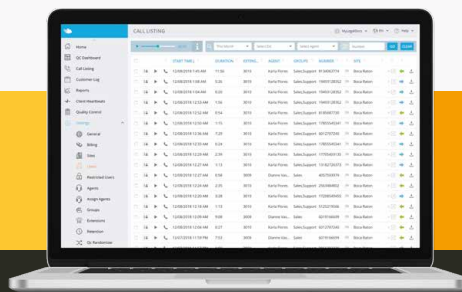


COMPLIANCE

Atmos provides solutions for all of your call recording needs to support global regulatory compliance with: HIPAA, PCI-DSS, GDPR, MiFID II, DFA, MADII, ESMA, UK FCA, US FTC, SOX, and many more.

1-800-788-1414

callicity.com



Atmos Features

Whether calls need to be recorded for staff training, dispute resolution, compliance, or security reasons, Atmos provides complete flexibility and scalability without sacrificing affordability. Atmos' VoIP integration offers a seamless, easily deployed solution that delivers highly valuable compliance recording, analytics, and QA components organizations need to monitor their customer interactions.

Key Benefits



Through Atmos Analytics, recorded calls and screens can be automated for Caller Sentiment, Content, Communication Method and many other key performance indicators, allowing your organization to better understand your customer experience.



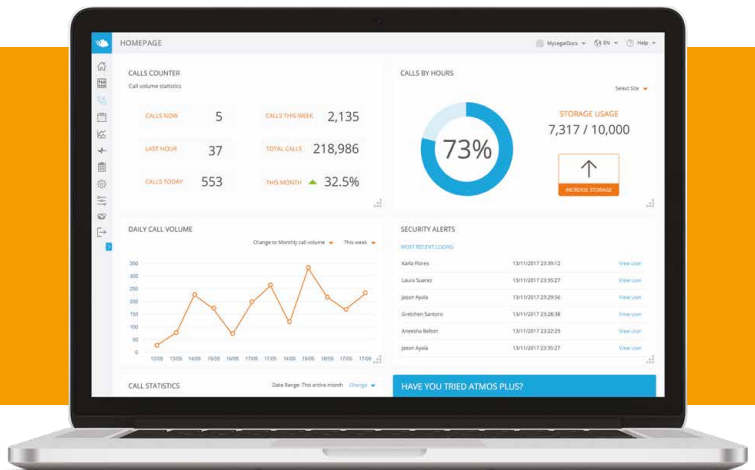
Through our self-managing subscription plan, customers have full access to their storage plan and licensing. Advanced features such as Voice Analytics, Quality Assurance, PCI-DSS masking, screen and fax capture can be added when needed.



Our Atmos service resides in a high-speed network of global data centers, making it a true cloud technology. We leverage the true native Cloud technology of Atmos to provide unlimited bandwidth and storage for our customers and partners to optimize their experience.

Compliant, Secure, & Redundant

Atmos leverages true cloud security infrastructure, redundancy and a 256-Bit AES encryption method for GDPR, MiFID II, HIPAA, and other compliance standards.



Learn more about how

CallCabinet Atmos

can revolutionize your business operations today.

Toll Free: 1-800-788-1414

Main: 1-240-621-8500

callicity.com

Callicity

Washington, DC • Miami, FL
Los Angeles, CA • Charlotte, NC